



FEIN Power Tools, Inc.
2735 Hickory Grove Road
Davenport, IA 52804

Repair Contact Information
 Phone: 563.468.6855
 Email: fusrepairoffice@feinus.com

Please **TYPE IN ALL** requested information to properly process request.
 *Email is our primary method of contact.

| Customer number (if available) | | | | | | |
|--------------------------------|--|--|--|--|--|--|
| | | | | | | |

| Contact address (also billing address): | Delivery address: |
|--|---------------------------|
| Name: | |
| Company: | |
| Street: | |
| City/zip code: | |
| Primary phone: Other phone: | |
| *Email (mandatory): | |
| Tax Exempt: _____ | Number of packages: _____ |

| Model number(s) / Serial number(s): | Detail description(s) of the problem(s): |
|-------------------------------------|--|
| | |

By placing an order you accept the following conditions for order processing:

1. If you reject a cost estimate prepared by us and let us dispose of the affected product in an environmentally friendly manner, you will not incur any costs.
2. If you refuse our quotation and request the product concerned to be returned unrepaired, we will deliver the product to you in the condition in which it was at the time of rejection (usually dismantled).
3. If you reject a cost estimate from us and accept an offer for a new product made by us, you will not incur any costs for the disposal or disassembled return of old product.
4. Our general terms and conditions of business apply, which you can read on our website: www.fein.com/en_us/service/repair/

Prerequisite: If you are requesting warranty repair, the following MUST be provided.

- For warranty repairs only, proof of purchase with date, must be submitted with the product (include copy of purchase receipt).
- Device has not been opened or (partially) dismantled.
- If applicable, 3 years FEIN PLUS guarantee certificate (include copy of warranty registration). Include a copy of this form with the shipment.

Please note that in the event of rejected warranty claims, you may incur costs for transport, handling and repair. In these cases you will receive a detailed estimate from us.

*Your email address will not be used for advertising purposes.